

What Is Changing?

From v6 to v7 — in plain language.

The XI API portfolio is how your systems talk directly to Ingram Micro — checking price and availability, placing orders, tracking invoices — without logging into a portal. Most of that runs on v6 today; v7 is the next generation for ordering, invoicing, and subscriptions.

● One Ordering Framework

Order Create v7 supports every order type through one API. Order Details and Order Search v7 also return more accurate, dependable ETAs than v6.

Build once, order everything.

● Order Types, Unified

- Standard Orders — stocked SKUs, incl. licensing & warranty
- Quote-to-Order (QTO)
- Configure-to-Order (CTO) — Cisco CCWR, Lenovo, HPI, HPE
- Cloud Subscription Orders

Resilient by Design

● From Synchronous to Asynchronous

v6 orders could fail if backend systems were briefly unavailable.

v7 accepts requests first and processes them in the background.

● Webhooks & Event-Driven Updates

Instead of polling for updates, your systems receive automatic status notifications the moment something changes — faster, with far less API traffic.

● No Order Left Behind

If systems are temporarily unavailable, v7 queues the order and processes it automatically once they're back — nothing to resubmit.

● Vendor Required Information API

Validates vendor requirements in real time. If something's missing, you're told immediately — before the order can go through — for CTO, QTO, and cloud subscription orders.

Invoices v7 & Subscription Management

Invoices v7 is the next generation of invoice retrieval, now including cloud subscription invoices alongside hardware and software. Subscription Management is entirely new: search and list subscriptions programmatically today, with plan details, estimates, and order changes in limited pilot.

Subscription Management launched simultaneously across multiple countries; check the developer portal for the full list.

New API Families in v7

Invoices, Subscription Management, and Vendor Required Info — all new or renewed on v7.

These capabilities round out the v7 story alongside ordering — invoicing, cloud subscriptions, and complete vendor requirement checks, all available programmatically.

● Subscription Management (New in v7)

Search and list active cloud subscriptions today. Plan details, cost estimates, and order changes are in limited pilot, not yet GA.

An entirely new API family, live across multiple countries from launch. With cloud subscription data now available, you can confidently begin migrating from the legacy Cloud APIs to Xvantage.

● Invoices v7

The next generation of invoice retrieval, replacing v6 / v6.1 invoice search and details — now including cloud subscription invoices alongside hardware and software.

Cleaner, strictly-typed data means fewer formatting mismatches for finance and reconciliation systems.

● Vendor Required Information API

Validates vendor-specific requirements in real time, as an order is submitted.

If anything's missing, you're told immediately what to fix — reducing rejected orders for CTO, QTO, and cloud subscription orders.

● Benefits

- Fewer failed orders and less manual rework
- Consistent, strictly-typed invoice data.
- One programmatic view across ordering, invoicing, and subscriptions



11 Countries Live

v7 Order Create is live supported across multiple countries and regions. Please check the Developer Portal for details.



v7 API Families

Orders, Invoices, and Subscription Management with new capability.



Zero Orders Lost to Downtime

Requests are queued automatically when systems are unavailable nothing to resubmit, nothing lost.

Why v7?

Four reasons it's the better way to order.

v7 modernizes the highest-risk transaction — ordering — first, and the benefits compound from there.

Every recent capability — Cisco CCWR, Lenovo and HPI/HPE Configure-to-Order, cloud subscription ordering, and subscription management — shipped on v7 first. Being on v7 means new capability arrives without a rebuild.



No order left behind

If systems are briefly unavailable, v7 queues your order and processes it automatically once they're back — you don't resubmit, you don't lose the sale.



One endpoint, every order type

Standard, QTO, CTO, and cloud subscriptions all flow through a single API. Build once, order everything — no separate integrations to maintain per order type.



Live updates, pushed to you

v7 confirms your submission instantly, then pushes status via webhook — no more polling.

Cloud subscriptions run by API today; estimates and order changes are limited pilot.



Cleaner data, fewer errors

v7 enforces consistent, strictly-typed data formats (true booleans, quoted strings) that catch mistakes before they become order problems.

Pairs with the Vendor Required Information (VRI) API, which validates in real time, so you know exactly what each vendor requires before you submit.

Before You Migrate Four things to plan for.

1 You'll need a callback URL

v7 updates arrive via webhook, so your system needs an endpoint to receive them. It's a one-time setup, and the same foundation powers XI order status and stock updates.

2 Data formats are stricter

v7 requires correctly-typed values — e.g. `acceptBackOrder` as a true boolean, phone numbers as quoted strings. Existing v6 payloads may need small updates.

3 A quote number takes precedence

For Quote-to-Order, the quote's contents override any line-level details you send.

4 Customer line numbers — coming later

QTO responses don't yet return your customer line numbers — it's on the roadmap.

Not Everything Moves

Key APIs staying on v6.

v7 covers order creation, invoicing, and subscription management. The rest of the catalog stays right where it is. A typical integration runs v7 and v6 side by side today, with the v7 footprint growing every quarter as new capability ships.

● Products Search (v6)

Product discovery across Ingram Micro's catalog, including cloud offerings.

● Product Details (v6)

Detailed product information and technical specifications.

● Price & Availability (v6)

Real-time inventory and pricing visibility.

● Quotes Search & Quote Details (v6)

Access to quotes that can later be converted into orders.

X I G R O W T H F A C T O R Y



Why It Matters

Moving from v6 to v7 is much more than a technical upgrade. The real value comes from one ordering framework, better resiliency, reduced operational overhead, stronger automation, and improved support for cloud business models. v7 makes integrations easier to maintain, more resilient during outages, and better prepared for future growth.

Order details and status updates are delivered via webhooks rather than in the immediate API response. To use v7, your system must be able to expose a callback URL and receive inbound webhook notifications.

If your platform cannot currently receive webhooks, v6 ordering remains fully available while you prepare for the move.

Questions? Contact your Ingram Micro representative or visit the developer portal for migration guides and SDKs.

v7 is built on different architecture than v6.

